SEWP Program Overview

NASA SEWP (Solutions for Enterprise-Wide Procurement) — pronounced “soup” — is a Government-Wide Acquisition Contract (GWAC) providing Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services to all federal agencies. Canopy One Solutions, Inc. holds SEWP VI awards under Category B (Enterprise-Wide ITC/AV Service Solutions) and Category C (ITC/AV Mission-Based Service Solutions).

Contract Information

Legal Entity Name	Canopy One Solutions, Inc.
UEI	KVMCAAMAAAH7
Category B Contract Number	80TECH26D1715
Category C Contract Number	80TECH26D1926
Contract Type	GWAC
Period of Performance	November 2026 – October 2036
SEWP Program Fee	0.34% (included in all contract pricing)
Headquarters	4229 Lafayette Center Dr, Suite #1625, Chantilly, VA 20151

Fair Opportunity

SEWP VI is a multi-award GWAC. Per FAR 16.505(b)(1), Canopy One Solutions is provided fair opportunity to be considered for each order exceeding $10,000 issued under this vehicle. Ordering agencies determine the method of obtaining fair opportunity at their discretion, most commonly through the SEWP online Quote Request Tool (QRT), which automatically includes eligible Contract Holders based on category, NAICS code, and business size.

What's In Scope

Category B **Enterprise-Wide ITC/AV Service Solutions**	Agency-wide IT, communications, and audio-visual services — enterprise systems, managed services, IT consulting, and software development.
Category C **ITC/AV Mission-Based Service Solutions**	Mission-specific IT, communications, and audio-visual services tailored to a program or mission requirement. Reserved for small business.

How to Obtain a Quote

1. Request submitted

An agency customer issues an RFI, MRR, or RFQ through the NASA SEWP online Quote Request Tool.

2. Notification received

If Canopy One Solutions is eligible under the requirement's category, NAICS code, and business size, our team is notified by email.

3. Quote prepared and submitted

Our team responds through the SEWP Contract Holder Only Page (CHOP) quote tool, using only items and labor categories currently on our SEWP VI contract at or below the listed contract price.

4. Order and delivery

Once an order is placed and assigned a SEWP Control Number (SCN) by the NASA SEWP Program Management Office, Canopy One Solutions begins performance and provides regular status updates through completion.

Installation, Warranty & Support Policy

For Category B and C service engagements, installation, onboarding, and transition activities are scoped and scheduled as part of each individual task order. Standard support and issue resolution during an active task order is provided through the Program Support contact listed below, with response commitments defined in the applicable task order's service level terms.

Troubleshooting a Problematic Order

If an issue arises with an active or delivered order — including questions about status, scope, or performance — contact the Order Issues & Post-Delivery Support contact listed below. Canopy One Solutions will work directly with the ordering agency and, where necessary, the NASA SEWP Program Management Office to

resolve the issue promptly.

Program Support Contacts

Quotes & Program Support	Gopal Bethi, SEWP VI Program Manager 703-867-7172 r.gopal@canopyone.com
Order Issues & Post-Delivery Support	Nishanth Vithanala, SEWP VI Deputy Program Manager 202-697-1896 v.nishanth@canopyone.com
NASA SEWP Helpline	help@sewp.nasa.gov (301) 286-1478 SEWP PMO Hours: Mon–Fri, 7:30 AM – 6 PM (ET) www.sewp.nasa.gov

This guide complies with NASA SEWP VI Attachment A, Section A.6 (Ordering Guides) and the requirements of the Contract Holder User Manual (Attachment C). Canopy One Solutions, Inc. will republish this guide within 10 business days of any contract modification.